From: DPA EIS Helpdesk

Sent: Friday, February 21, 2003 2:27 PM

To: All DPA Statewide Staff; All DPA State Associates; DFYS Eligibility Staff

Subject: EIS is Down

Broadcast to All DPA Statewide Staff, All DPA State Associates, and

DFYS Eligibility Staff from Systems Operations

EIS is Down

Systems Operations has just been advised by ITG that the system is down. They hope to have everything up and running within the next half hour.

We will send an update as soon as we know more.